



FAQ

1. Who is Titus?

Titus is your new and best option for high-quality grooved pipe connections, battle tested in the energy market, and backed 100% by Reliable. Titus brings a complete line of fire protection grooved couplings and fittings - globally sourced, with U.S. based engineering and quality control. Titus originated in the oil and gas sector and has a proven track record with extremely high pressures.

2. Why did Reliable change?

For the same reason you should. Titus is the best new grooved product line with innovative products to come. We'll listen to you and create new innovative products to help make you more competitive on future projects.

3. Is Titus' quality comparable to competitors?

Titus has a best-in-country quality control program on all products with a focus on materials, performance, redundancy, and traceability. Titus' unrivaled, proactive approach to quality control ranges including stringent raw material controls, redundant in country and domestic pressure tests, and third-party validation in the USA of materials, and functional and materials testing on 100% of heat codes. With testing that sets the bar for industry standards, Titus ensures product quality and performance before, during, and after production. Titus fire protection grooved products are UL Listed, FM Approved.

Give it a shot on your next job and you will see. Titus meets the Reliable standard.

4. Is Titus Grooved Listed and Approved?

Yes - UL Listed and FM Approved up to 300 PSI.

5. Do you have a full line comparable to your competition?

Yes. Titus offers a full line of grooved coupling and fittings, including short- and standard-pattern fittings. By building a custom supply chain for Reliable, Titus manufactures made-to-order grooved products that are cast while others typically sell seg-welded grooved products. This enables Titus to provide a higher quality product with a greater overall value while offering a full line.

6. Does Titus have cutsheets and submittal information?

Yes www.reliablesprinkler.com/titus

7. Do I need to worry about product availability?

No. We are committed to provide local availability of Reliable-manufactured and Reliable-sourced material. Grooved material is no different.

Reliable will be rolling out the Titus line during Q1 2020. While timing of the transition will vary depending on your location, Reliable will maintain local inventory of grooved product throughout this transition.

For specific inventory questions, query the E-Store or contact Customer Service for availability.

8. If I have a problem in the field, who will fix it?

Both companies have leading customer service and put the customer first. Reliable is your primary point of contact and will bring in Titus if needed. Titus has dedicated personnel who are educated and equipped to handle any problems that might come up.

9. Are Titus gaskets pre-lubricated?

Yes, the gaskets are lubricated with oil mead and a powdered lubricant (similar to other grooved manufacturers), which allows you to visually determine that it is pre-lubricated.

10. Can Titus grooved products used in dry or pre-action systems?

Titus' Gap Seal Gasket (comparable to tri-seal and flush gap) is used in dry systems.

11. Do you have a cross-reference chart?

Cross-reference charts are available on request.

12. What is unique about the Titus Engineering Team?

Located in College Station, Texas, the Titus Engineering and Testing Center maintains a full-time staff of seasoned engineers who continuously define, refine, and improve Titus quality standards. From value engineering and new product development to quality standards refinement and production run testing in the USA, Titus engineers are defining the new gold standard for quality in the industrial connections market.

13. Why should I buy Titus from Reliable?

Reliable has a 100-year reputation for providing a full portfolio of products - both manufactured and sourced - for fire protection contractors. Reliable has 18 North America locations, providing ready access to the Titus line throughout the Americas. Reliable carefully evaluates System Components suppliers, and bases partnerships on mutual trust, quality, service, and support after the sale.

Titus and Reliable R&D are committed to working with our customers to develop innovative, labor-saving products.