

Terms & Conditions

PRICE TERMS

All prices are F.O.B. Liberty, SC or point of shipment. Our responsibility, as shipper, ends upon delivery to and receipt by a common carrier.

PRICE CHANGES

Prices are subject to change without prior notice.

CREDIT TERMS

Upon establishment and continuation of satisfactory financial status, our standard terms are: 4% Cash discount for payment postmarked within (25) days from the Date of Invoice (D.O.I. Net 60). Delinquent accounts are subject to 1-1/2% monthly (18% annual rate) service charge. The above discounts apply to material only (freight or tax are excluded).

MINIMUM BILLING CHARGE

\$50.00 per order.

SHIPPING METHOD

The Buyer shall designate the shipment method common carrier(s) on his purchase order. Whenever this information is not furnished, it is understood that we shall make this selection at the Buyer's risk.

PARTIAL SHIPMENTS

Unless specifically indicated in writing on the Buyer's purchase order, we reserve the right to make partial shipments.

GUARANTEE

We guarantee our products solely to direct purchasers from us and subject to the limitations hereinafter set forth in this paragraph for one year from date of shipment when such products are applied to the use for which they are designed and manufactured. We limit our guarantee to extending credit for defective products at invoice price. In no case will we allow charges for labor, consequential expense or damages incurred as a result of defective products. THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS TO USE FOR OUR PRODUCTS OTHER THAN AS STATED ABOVE

DESIGNS

Subject to change without notice.

CLAIMS

No claims are allowed unless made within ten (10) days of receipt of invoice. Damage or shortage claims should be filed with the delivery carrier.

RETURN OF GOODS

A return authorization number has to be obtained from Reliable and be clearly marked on all correspondence and cartons being returned. No credit will be granted for goods returned without our permission. Request for permission to return goods should include date and number of our invoice covering your original purchase. A charge of 20% will be made to cover cost of handling, incoming inspection and retesting. Transportation charges must be prepaid. In the case of special or made-to-order goods, such as dry sprinklers, credit will only be issued if and when the goods can be resold. Goods purchased on your behalf from other manufacturers are subject to their return policy terms as well as our own.

SPECIAL GOODS

Orders covering special or made-to-order goods are not subject to cancellation except in writing and upon agreement to make payment for work already performed.

SPECIAL PACKING & HANDLING

Goods requiring special packaging and handling are subject to an extra charge.

WEIGHTS & DIMENSIONS

Shipping weights and dimensions are approximate and in no sense guaranteed.

SHIPPING METHODS:

Any freight charges on "Drop Shipments" from an outside vendor are subject to additional charges.