



TECHNOLOGY • QUALITY • SERVICE



September 2009

Dear Valued Customer:

The Reliable Automatic Sprinkler Co., Inc. is pursuing a **GREEN POLICY** and is committed to protecting our environment by developing products that use recycled materials that reduce the use of natural resources. The purpose of this letter is to highlight Reliable's use of recycled products.

Our product lines are manufactured using primarily recycled materials. The exact amount will vary based on the type and size of each specific item, and the variety of components and finishes used. On average by weight, sprinklers are made from 92% to 98% recycled material, which is typically 95% post-industrial and 5% post-consumer. Valves are made from 95% to 99% recycled material, which is also typically 95% post-industrial and 5% post-consumer. In addition, all of our products are machined and assembled domestically in our state-of-the-art manufacturing facility in Liberty, SC, a short distance from Greenville.

Sincerely,

A handwritten signature in black ink that reads "Michael". The signature is written in a cursive, flowing style.

Michael R. Fee
Vice President, Marketing & Sales Operations